

Project title: Hewell Road
Project reference: 6135113
8 January 2020

WONDERFUL ON TAP

SEVERN
TRENT

Severn Trent
PO Box 409
Darlington
DL1 9WF

34470B



Information from Severn Trent
Barnet Green Parish Council
80 Hewell Road
Barnet Green
B45 8NF

SCHEME UPDATE

Dear Customer

We recently carried out work to improve your supply of wonderful water...

- We've been doing some vital improvement work in your area
- Since this work was completed a leak has appeared on Hewell Road
- We plan to return on 22 January 2020 to repair this leak
- This should take up to three days to complete.

Important things to know

We installed a new water main and service connections, in your area, during the summer 2019. Since the work has been completed a leak has appeared on Hewell Road, close to the junction with Sandhills Road.

We now plan to return from 22 January 2020, to repair this leak. We anticipate the work should take approximately three days to complete. To allow us to carry out this works quickly and safely there will be traffic lights in place. This is for your safety and the safety of our workforce. The work is currently programmed to take three days for days

Will my water supply be interrupted?

If we plan to interrupt your water supply during these works, we will let you know in advance.

Keeping you informed every step of the way

There are lots of ways for you to keep up to date with our work in your area:

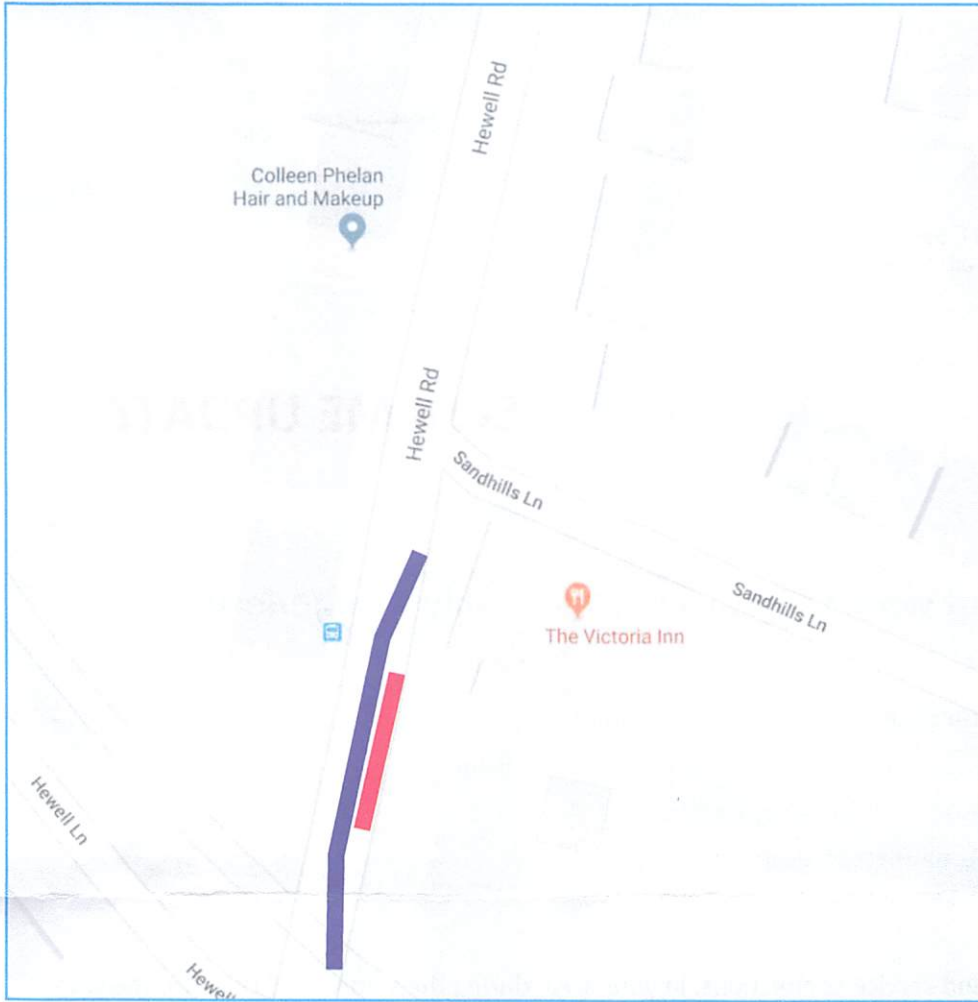


07725 073188 – Samantha Pedley, Amey Customer Service Officer

0800 521 660 – Amey 24hr Customer Service Centre

Please quote the project reference on the top of this letter. If your call is about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444.

Plan – Hewell Road, Barnt Green leak repair works



KEY



-  Location of working area
-  Location of traffic light area

Image for guidance only and not intended as accurate location

Yours faithfully

Frances O'Neill
Programme Manager
Severn Trent

